

AFFORDABLE WATER FOR ALL MICHIGANDERS

TAKE THE WATER AFFORDABILITY PLEDGE TODAY!



How can Michigan's Decision-Makers Make Water Affordable for All?

- Require water systems to apply a tiered water rate based on gross household income for low-income customers 135%, 150%, and 200% of the federal poverty line so everyone pays a bill they can afford
- Provide a simple way to verify a customer qualifies for a water affordability program and at what tiered rate
- Limit the circumstances in which a utility may shut off a customer's water service
- Provide protections for tenants who may be unable to pay their water bill or whose landlord is struggling to pay the water bill
- Provide protections for certain customers who are unable to afford their water bill from water shutoffs, procedures for notifying customers when water shutoffs will occur, and processes for which low income customers can appeal a decision
- Provide a process for customers to receive forgiveness of their water debt.

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